

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant : | Lise Wiseman et al. | Art Unit : | 2194 |
| Serial No. : | 09/927,957 | Examiner : | Li Zhen |
| Filed : | August 9, 2001 | Conf. No. : | 5383 |
| Title : | INTEGRATING ENTERPRISE SUPPORT SYSTEMS | | |

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF DECEMBER 12, 2007

In response to the non-final Office Action dated December 12, 2007, please amend the above-identified application as follows:

AMENDMENTS TO THE CLAIMS are reflected in the Listing of Claims that begins on page 2 of this paper.

REMARKS begin on page 16 of this paper.